



## PRESS RELEASE

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### **BROADBAND VI ANNOUNCES COVID-19 COMMUNITY ASSISTANCE PLANS** *Joins FCC's "Keep America Connected" Pledge with Discounted Services for Students*

*U.S. Virgin Islands* – Broadband VI, the largest fixed wireless internet service provider in the U.S. Virgin Islands, announced that it has adopted the Federal Communications Commission's (FCC's) "Keep America Connected" pledge and is offering discounted internet services to students and their families.

In response to the COVID-19 (coronavirus) pandemic and its growing impact on society, **Broadband VI has joined the FCC's request for the next 60 days to:**

- **not terminate service to any residential or small business customers because of their inability to pay their bills due to disruptions caused by the coronavirus pandemic; and**
- **waive any late fees that any residential or small business customers incur because of their economic circumstances related to the coronavirus pandemic.**

In addition, in recognition that many schools are shifting to "school-from-home" teaching as part of a larger strategy to use social distancing to resist the spread of COVID-19, more families are needing high-speed internet access to support distance learning, conduct business, and obtain access to health professionals, news and entertainment options. To ease this shift in the work and social schedules of our student families, **Broadband VI is offering the following service enhancements through May 15, 2020:**

- **No install fees for new high-speed internet service.**
- **"Half-off" discount for new subscribers to 25Mbps Zipline service (\$39.95/month; reg. \$79.95).**

Broadband VI also participates in the FCC's Lifeline program which offers additional service discounts to qualifying individuals. See <https://broadband.vi/lifeline-internet-service/> for details.

"Our goal has always been to provide reliable and affordable internet connectivity to all, and especially now to students and their families who are so directly affected by the COVID-19 pandemic," said David Zumwalt, Chief Operating Officer, of Broadband VI. "We are committed to our community and have built a strong legacy of responding to emergencies, as we did during hurricanes Irma and Maria, as we were the first internet service provider to restore service after the storms. Similarly, we are prepared to work through the COVID-19 pandemic."

Kevin Hughes, Broadband VI's Chief Marketing Officer, added, "Education is crucial to our economy and our future. Broadband VI pioneered the popular Student Internet Offering in 2019, and the COVID-19 pandemic underscores how important fast and reliable internet service has become in our homes, businesses and schools."



Broadband VI is discouraging walk-in traffic to its offices during the COVID-19 pandemic, for the protection of Broadband VI employees as well as the community. To conveniently connect with Broadband VI without the need to visit our offices:

- **Contact us by phone at (340) 719-2943 (STX) or (340) 774-5780 (STT/STJ).**
- **Reach us via e-mail at [office@broadband.vi](mailto:office@broadband.vi).**
- **Browse on-line at [www.broadband.vi](http://www.broadband.vi).**

*“We’ve Got You Covered.”* Broadband VI provides the fastest and most reliable internet connectivity within the USVI and was chosen “Best Internet Service Provider” for 2018 and 2019 by the residents and readers of the Virgin Islands Daily News. To discuss which of Broadband VI’s COVID-19 student offerings may be right for you and your family, please call (340) 774-5780 in St. Thomas or (340) 719-2943.